

CONCESSIONS MANAGEMENT ADVISORY BOARD
DOI Main Interior Building
Room 5160
1849 C Street, NW
WASHINGTON, DC 20240

Wednesday March 19, 2014

- 9:00 am** **Welcome**
Ben Erichsen, Chief of Commercial Services
- Convene Business Meeting**
Call to Order Agenda Review Approve Minutes Introduction of Participants
Dr. James J. Eyster, Chairman
- General Program Updates**
Ben Erichsen, Chief of Commercial Services
- 9:15 am** **Discussion of Board Recommendations**
- 10:15 am** **BREAK**
- 10:30 am** **Regional Contracting Updates & Upcoming Prospectus Releases**
Debra Hecox, Branch Chief Planning and Development
- Standards, Evaluations and Rate Approval (SERA) - Progress Report**
Kurt Rausch, Branch Chief, Contract Management
- 11:30 am** **Working Group Updates:**
Innovative Visitor Services-Identifying New Visitor Experiences – Progress Report
Debra Hecox, Branch Chief, Planning and Development
- Simplifying the Proposal Process for Small Concessioners - Progress Update**
Debra Hecox, Branch Chief, Planning and Development
- 12 noon** **Lunch (on your own)**
- 1:30 pm** **Incentive Programs for Concessioners – Progress Report**
Kurt Rausch, Branch Chief, Contract Management
- Guide and Outfitter Insurance**

Kurt Rausch, Branch Chief, Contract Management

3:00 pm BREAK

3:15 pm Items of Interest to Concessioners (Limited to 3 minutes per person)

New Business

Minimum wage

Centennial Logo Licensing

Concluding Remarks

Ben Erichsen, Chief of Commercial Services

Jim Eyster, Chairman

5 PM MEETING ADJOURNED