

CONCESSIONS MANAGEMENT ADVISORY BOARD
CCC RECREATION HALL
MESA VERDE NATIONAL PARK, MESA VERDE, CO

Wednesday, October 12, 2011

8:30am **Continental breakfast available – Meeting Room - CCC Recreation Hall, Mile Post 19**

9am **Welcome**
Jo Pendry, Chief, Commercial Services Program

Superintendent's Welcome
Cliff Spencer, Superintendent, Mesa Verde National Park

Convene Business Meeting
(Call to Order/Agenda Review/Approve Minutes)
Dr. James J. Eyster, Chairman

General Program Updates Including
 ➤ **“Made in America”**
 ➤ **NPS' Call to Action**
Jo Pendry, Chief, Commercial Services Program

Regional Contracting Updates
Debra Hecox, Branch Chief Planning and Development

Rate Approval Review and Standards, Evaluations and Rate Approval (SERA) Project Update
Kurt Rausch, Branch Chief, Contract Management

10:30am **BREAK**

Planning for Commercial Services Forum – A discussion of Best Practices Opportunities and Challenges
Debra Hecox, Moderator; Cliff Spencer, Superintendent, Mesa Verde NP; Patrick Gregerson, Chief of Planning, National Park Service; Eleanor Clark, Chief Landscape Architect, Yellowstone NP; Anne Altman, Chief of Commercial Services, Pacific West Region; Sandy Poole, Chief of Commercial Services, Midwest Region

LUNCH (on your own) – Far View Terrace Café and Spruce Tree Terrace Café are options within the park

Planning for Commercial Services Forum – A discussion of Best Practices Opportunities and Challenges (continued)

2:30pm BREAK

Planning for Commercial Services Forum – A discussion of Best Practices Opportunities and Challenges (*continued*)

New Business

Concluding Remarks

5 PM MEETING ADJOURNED

Thursday, October 13, 2011 (if needed)

9 am Reconvene Business Meeting